



## CONCERT INFORMATION & TICKET POLICIES

### BOX OFFICE & HOURS

Room 205, second floor of Hopkins Center for the Arts

- Tuesday through Friday: Noon – 4 PM
- Saturdays of Concerts: 3 – 8 PM
- The Box Office opens 5 hours prior to any Hopkins Center for the Arts (HCA) concert.
- Tickets may be purchased online 24/7, by phone or in person during box office hours at 952-548-6490.

### Day of concert:

- Online ticket sales close at 4 PM
- Phone ticket sales close at 6 PM
- Tickets may be purchased in person up to concert time

### If you are unable to use your tickets:

- Tickets are non-refundable, but may be exchanged up to 24 hours prior to the concert for another concert in the same season. (*our season runs September through May*)
- You may return your tickets for a charitable contribution. A donation receipt will be provided by Hopkins Center for the Arts.

Please be aware that exchanging tickets for a different performance in the season may result in an extra charge if the new concert ticket is more expensive than the one originally purchased. If the concert is less expensive, no refund will be provided.

### Concerts:

- Concerts within the Hopkins Center for the Arts season begin at 8 PM (*there are some exceptions*)
- There is a cash bar in the Lobby beginning one hour prior to the concert to allow for social time and an opportunity to enjoy the current art exhibits.
- Doors to the theater will open at 7:30 PM

### Prohibited in the performance theater:

- Cameras, videography and photography
- Beverages (other than bottled water) and food

**Parking:**

- There is a free municipal parking ramp located ½ block south of Mainstreet on 11<sup>th</sup> Avenue South. There is also limited street parking around the Center.

**Accessibility:**

- There are three handicap parking spots in the parking lot behind the Hopkins Center for the Arts. The only public access into the building is our main entrance on Mainstreet. There is a drop off zone on Mainstreet just beyond the bus stop that may be used to drop off guests and there is a ramp at the east end of the main entrance for those not able to handle steps.
- An elevator is located near the main entrance
- Restrooms are located at the west end of the building on both floors